

Our clients say the nicest things...

"With the help of these MSC programs, we have been able to maintain our dignity and independence."

"My daughter works and simply can't help as much as she'd like. With MSC, I always have enough groceries and my house is clean."

All MSC Home Support Services are accredited, trained, certified and supervised.



Volunteers are an important part of our service.

If you are interested in volunteering for Meals on Wheels or our Transportation Services, please call: 519-842-9000. Ask for "Home Support"

For information about services and costs and to book appointments, call 519-842-9000. Ask to speak to a Home Support Representative.



We provide care you can trust.
Caring for you and your family with respect and dignity are our most important priorities.



MULTI-SERVICE CENTRE

96 Tillson Ave., Tillsonburg, ON N4G 3A1
519-842-9000

www.multiservicecentre.com

Tillsonburg & District Multi-Service Centre



HOME SUPPORT SERVICES

Helping to keep you in your own home.



MULTI-SERVICE CENTRE

519-842-9000 (Ask for "Home Support")
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MSC Home Support Services help seniors and people with disabilities maintain their independence.

Assisted Living

Personal Support Workers take care of the client's care needs to support independence and help them remain in their home.

Cost: No cost for eligible clients.

Eligibility: Seniors 55+ and people with functional challenges living in their own home, within Tillsonburg area.

Transportation Services

Trusted volunteers will drive you where you need to go and back. They will make sure you get into the building safely and on time. We accommodate canes and walkers. Rides must be booked in advance. If wheelchair access is required, we can refer you to Stonebridge Community Services.

Cost: There is a cost per km.

Eligibility: People 55+ in Tillsonburg & surrounding areas. Clients must be able to transfer into and out of vehicle with minimal assistance.

For information about services and costs and to book appointments, call 519-842-9000. Ask to speak to a Home Support Representative.

Home at Last (HAL)

This individualized, short-term service helps people transition home after a hospital stay, emergency room or day surgery visit to Tillsonburg District Memorial Hospital. Individualized care includes: transportation home, prescription pick-up and drop off, personal care, light housekeeping and meal preparation. HAL can be scheduled in advance.

Cost: Costs covered by the South West Local Health Integration Network (SW LHIN) for eligible clients.

Eligibility: People 55+.

Housekeeping

MSC arranges for qualified, screened housekeepers to provide tasks such as: light housecleaning, laundry, food preparation, general errands, grocery shopping and other personalized services. Services are provided in 1.5 hour blocks of time.

Cost: \$21.99 per 1.5 hours.

Eligibility: People 55+ requiring assistance with housekeeping within the Tillsonburg area.

Exercise Programs

We offer exercise programs, that focus on maintenance and rehabilitation, through our partner Stonebridge Community Wellness Services.

Cost: Many of our exercise programs are FREE.

Foot Care Services

Basic foot care services, provided by a trained Personal Support Worker. Services can be provided in-home, at the hospital, in a long-term care facility or a clinic setting.

Cost: \$25 for first visit/assessment.

Ongoing starts at \$20 per visit.

Eligibility: People 55 living within the Tillsonburg area with health issues that make foot care difficult.

Meals on Wheels

Hot, nutritious meals delivered to your door, Monday to Friday by volunteers. Meals can accommodate every dietary need. Hot meal includes: entrée, salad or soup, and dessert. A client safety check is an important part of the service.

Frozen meals can be purchased for pick-up or delivery. Meals can be ordered online at: www.multiservicecentre.com. Look under Meal Delivery Services.

Cost: Hot meals \$6.75

Frozen Meals Starting at \$8.00

Eligibility:

People 55+ who require assistance preparing healthy meals.

Service Area:

Tillsonburg,
Stratfordville,
Norwich
and Otterville.

