



Elder Abuse and Neglect
**No need
for Silence**

For more information about
Elder Abuse and Neglect,
contact the **South West
Community Care Access Centre at**

1147 Dundas Street
Woodstock, ON N4S 8W3
Telephone: 519-539-1284
Toll-Free: 1-800-561-5490
Fax: 519-539-0065
www.sw.ccac-ont.ca

For information at your fingertips

thehealthline.ca

www.thehealthline.ca



OCEAN

Oxford County Elder Abuse and Neglect Committee

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What is Elder Abuse?

It is a single or repeated act, or lack of appropriate action, occurring within a relationship where there is an expectation of trust. Elder abuse causes harm or distress to an older person.

What is Considered to be Abuse?

Physical Abuse

Rough treatment which may cause injury or physical discomfort. Physically assaulting or forcibly confining a person is a crime and should be reported to the police. It could be slapping, punching, rough handling, sexual assault or anything that causes physical pain, discomfort or injury.

Psychological Abuse

Name calling, insults, threats, ignoring, isolating and excluding from meaningful events.

Financial Abuse

Misusing money or property, stealing money or possessions, forging signatures on pension cheques or legal documents, forcing or tricking an older person into selling or giving away property.

Neglect

Failing to meet the needs of an older adult who is unable to meet his or her needs alone. Neglect may include denial of food, water, medication, treatment, health aids, nursing services, clothing and/or visitors.

What Do I Do if I am Being Abused - or Suspect Someone I know is being Abused?

- Call 911 if you are in immediate danger or at risk
- Ask for assistance from someone you trust
- Call the South West Community Care Access Centre at **519-539-1284** or toll-free at **1-800-561-5490** – A Case Manager will talk to you on the phone or arrange to visit your home to help you understand the situation and to provide options
- If you suspect someone you know is being abused, talk to them and get consent to call for help from the South West CCAC
- Call your local police if you suspect the abuse is criminal
- If someone is being abused in a **Long-Term Care Home**, call the Ministry of Health and Long-Term Care at **1-905-546-8375** or toll-free at **1-866-434-0144** to speak to a Compliance Officer
- If someone is being abused in a **Retirement Home**, call the Retirement Home Complaints Response and Information Service at **1-800-361-7254**

Sources for Support

South West CCAC	1-800-561-5490
Long-Term Care Home Action Line (if the abuse is suspected in a LTC Home)	1-866-434-0144
Oxford Community Police Services	519-421-2800 1-877-537-6277
Ontario Provincial Police	1-888-310-1122
Oxford County Public Health and Emergency Services	519-539-9800
Victim Assistance Services of Oxford County	519-537-2824
Women's Emergency Centre	519-539-4811
Family Physician	_____
Legal Aid Ontario – Oxford Area	519-539-2381
Crime Stoppers	1-800-222-8477



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