

South West CCAC School Health Team Referral Process



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South West
CCAC

Community
Care Access
Centre

CASC

Centre d'accès
aux soins
communautaires
du Sud-Ouest

For more information contact the South West CCAC

London (Head Office)

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London ON N6H 1T3

Owen Sound

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Owen Sound ON N4K 6Y1

St. Thomas

Unit 70 – 1063 Talbot St.
St. Thomas ON N5P 1G4

Seaforth

P.O. Box 580, 32 Centennial Dr.
Seaforth ON NOK 1W0

Stratford

65 Lorne Ave. East
Stratford ON N5A 6S4

Walkerton

RR 2, 15 Ontario Rd.
Walkerton ON NOG 2V0

Woodstock

1147 Dundas St.
Woodstock ON N4S 8W3

SW CCAC Children's Team:

519-474-5667 or 1-877-900-5667

www.sw.ccac-ont.ca

www.thehealthline.ca
thehealthline.ca



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School Health Support Services



School Health Support Services:

Three Ministries share the responsibility for providing health support services to school-aged children:

- The Ministry of Health and Long Term Care
- The Ministry of Education
- The Ministry of Children and Youth Service

What are the services?

- Care Coordination
- Nursing
- Occupational Therapy
- Physiotherapy
- Nutrition
- Speech Therapy
- Personal Support

Who can access the services?

Students who:

- Attend an elementary or secondary school governed by the Education Act
- Attend private or home school
- Have a valid Ontario Health Card
- Need special health services at school which are essential to their participation and development in school programs

How to get help for a student:

- Teacher/Parent identifies a need or concern
- With Parent's/Guardian's permission, school initiates request for service by contacting South West CCAC Care Coordinator to consider student's eligibility for School Health Services

What does the South West CCAC Care Coordinator do?

- Assesses eligibility for School Health Support Services according to Ontario Government legislation
- Plans and coordinates all school health support services and funding in collaboration with the community care team
- Links the patient/family/school with other appropriate resources

What are the responsibilities of the school?

- To incorporate the strategies and recommendations developed in collaboration with the community care team into the student's school routine
- To provide space for service delivery

What are the responsibilities of the parent?

- To actively participate as a member of the care team
- To practice the strategies and recommendations that have been developed in collaboration with therapists/nurses
- To communicate any concerns to service providers, school, or SW CCAC Care Coordinator
- To notify the service provider agency if the student will be absent from school while receiving professional services so that visits can be rescheduled

How long do the services last?

Services stop when:

- Professional consultation is complete
- The student has achieved the goals of the special health services
- The student is not benefiting from the special health services, or progress toward goals has reached a plateau

The SW CCAC is a statutory corporation fully funded by the Government of Ontario. Working with service providers and the Ministry of Health and Long Term Care, our goal is to coordinate consistent, high quality in-home, in-school care, and long term care for the people of Grey, Bruce, Huron, Perth, Middlesex, Elgin, Oxford and part of Norfolk counties.